

## Returns Policy

At The Society of the Lost and Found, we take pride in the quality and condition of our second-hand items. Please read our returns policy carefully before making a purchase.

### 1. No Returns Accepted

As a second-hand shop, we generally do not accept returns or exchanges. All sales are final. We encourage customers to thoroughly inspect items before purchasing to ensure satisfaction.

### 2. Australian Consumer Law

In accordance with Australian Consumer Law, we acknowledge that certain consumer rights cannot be excluded. This means that if an item is found to be faulty, not as described, or unfit for purpose, customers may have rights to a remedy. In such cases, please contact us within 7 days of purchase with your proof of purchase.

### 3. Condition of Goods

All items are sold as-is, and we strive to provide accurate descriptions and photographs. If you have any questions about an item's condition, please ask our staff before purchasing.

### 4. Refunds

Refunds will only be issued in accordance with Australian Consumer Law for faulty items. All other sales are considered final.

### 5. Contact Us

If you have any questions or concerns regarding your purchase or our policy, please feel free to contact us at [your contact information].

Thank you for supporting The Society of the Lost and Found! We appreciate your understanding.